

SPBP1 (ADAP)

PROVIDER BULLETIN

July 6, 2016

SPBP1 CARDHOLDER TPL COVERAGE ENHANCEMENT

Beginning Wednesday July 6, 2016, claims for SPBP1 (ADAP) cardholders are being edited for other prescription coverage reported by the ADAP cardholder upon enrollment. Claims will deny with NCPDP Error Ø41: “Submit Bill to Other Processor or Primary Payer” if this other coverage is not billed.

IMPORTANT: Other prescription information provided by the cardholder and returned in the Program’s denial response *may* not contain all the information needed to bill the other plan. **Providers should request this information from the cardholder.**

Providers not participating in the cardholder’s self-reported primary prescription plan and whose claim denied with NCPDP Error 4Ø, “Pharmacy Not Contracted with Plan on Date of Service” will **not** have their claim accepted by ADAP.

Provider Services will not be granting Exceptions for this reason.

Cardholders believing that this information is no longer valid should contact Cardholder Services at 1-800-225-7223 to update their file.

Questions may be directed to Provider Services at 1-800-835-4080.