

PACE/CRDP/SPBP PROVIDER BULLETIN

June 27, 2022

Web Portal and Web-Based Applications and Tools Changes

In mid-July 2022, the following changes will occur for the tools and applications that can be accessed through the PACE Web Portal at <https://papaceportal.magellanhealth.com>

- A new look and feel for the web pages and tools, such as Find a Pharmacy and Drug Lookup. While the look may be changing, the functionality of these tools will remain the same.
- Implementation of OKTA with multifactor authentication for our provider web-based applications accessed via the web portal.
 - **Current users** of Provider Enrollment, Web Claims Submission (WCS), and/or WebRA, will need to complete a short migration process to verify their access credentials and move all existing application permissions to the new OKTA platform.
 - A migration step-by-step job aid will be posted to the web portal (<https://papaceportal.magellanhealth.com>) prior to implementation.

Prior to implementation, if a new pharmacy provider or prescriber would like to register for the secure web-based applications, they can still do so by clicking the **UAC** link to access the User Administration Console (UAC).

Questions may be directed to Provider Services at 1-800-835-4080.