

# PACE PROVIDER BULLETIN

December 16, 2021

## UPDATE

### Other Payer- Patient Responsibility Amount Changes

The changes scheduled for implementation effective December 11, 2021, have been postponed. Additional notification will be provided when an implementation date is determined.

As stated in the November bulletin, the following changes will occur for PACE, SPBP, CRDP, and all ancillary programs:

- For any claim submitted with an Other Coverage Code (**field 308-C8**) of OCC 2 or OCC 4 to be accepted for payment,
  - The Other Payer-Patient Responsibility Amount (**field 352-NQ**) **must** be populated.
  - If the Other Payer-Patient Responsibility Amount (**field 352-NQ**) is not populated, the claim will reject with NCPDP Reject Code **NQ -“M/I Other Payer-Patient Responsibility Amount”**.

The D.0 Specification for PACE, SPBP, CRDP, and all ancillary programs have been updated to reflect this change. The D.0 Specifications are available on the PACE Web Portal at <https://papaceportal.magellanhealth.com> by clicking on the Pharmacist Tab and selecting Documents from the drop down.

Questions may be directed to Provider Services at 1-800-835-4080.