

PACE

PROVIDER BULLETIN

November 11, 2021

Other Payer- Patient Responsibility Amount Changes

Effective December 11, 2021, the following changes will occur for PACE, SPBP, CRDP, and all ancillary programs:

- For any claim submitted with an Other Coverage Code (**field 308-C8**) of OCC 2 or OCC 4 to be accepted for payment,
 - The Other Payer-Patient Responsibility Amount (**field 352-NQ**) **must** be populated.
 - If the Other Payer-Patient Responsibility Amount (**field 352-NQ**) is not populated, the claim will reject with NCPDP Reject Code **NQ** -“**M/I Other Payer-Patient Responsibility Amount**”.

The D.0 Specification for PACE, SPBP, CRDP, and all ancillary programs have been updated to reflect this change. The D.0 Specifications are available on the PACE Web Portal at <https://papaceportal.magellanhealth.com> by clicking on the Pharmacist Tab and selecting Documents from the drop down.

Questions may be directed to Provider Services at 1-800-835-4080.