PACE

Provider Bulletin

March 18, 2015

Part D Plan Transition Period

With 80% of the more than 300,000 PACE/PACENET cardholders enrolled in a Medicare Part D prescription plan, thousands of cardholder Part D accounts are created, changed or discontinued at the beginning of each year. Primary plan information is maintained on PACE files to ensure that these plans are billed first. To minimize disruptions to cardholders during this transition period in which COB (Coordination of Benefits) files are created and verified, PACE accepts claims that may contain a different payer's BIN number in the COB segment (Other Payer ID field 340-7C) than what is recorded on the Program's file.

Effective Monday March 23, claims containing a different BIN in the COB segment (Other Payer ID field 340-7C) than what is contained on the PACE file will be denied with NCPDP Error 41, "Submit Bill to Other Processor or Primary Payer." __IMPORTANT__: The primary payer's BIN, PCN, Cardholder ID and Group ID on file will be returned in the PACE response.

It is anticipated that relatively few secondary claims will be denied. However, in the event that PACE denies your submission for NCPDP Error 41 it may be that:

- The primary plan being billed has **denied** the claim with NCPDP Error 52 "Non-Matched cardholder ID" or NCPDP Error 69 "Filled After Coverage Terminated." If the BIN being billed doesn't match the BIN on the PACE files, PACE will deny the claim.

- The primary **pays** the claim, but PACE denies it. Please check that the BIN contained in the COB segment (Other Payer ID field 340-7C) matches the BIN of the primary payer. *NOTE: These two fields are in different claim segments and do NOT interact with each other. It is possible to bill the claim to the correct primary payer, but send PACE the BIN of the old payer.* If you are unsure how to verify the BIN in the Other Payer ID field, 340-7C, please contact your software vendor.

- It is possible that a cardholder has more than one other payer. If that is the case, you may be billing 1 primary but not another before PACE. The BIN, PCN, Cardholder ID and the Group ID of the other payer (s) on file will be returned in the response. All payers must be billed before PACE.

Questions may be directed to Provider Services at 1-800-835-4080.