

PACE

PROVIDER BULLETIN

August 14, 2013

DUR ADDITION

Effective Tuesday September 2, 2013, **QSYMIA®** will deny at the point of sale with NCPDP Error 75 accompanied by the message of “Medical Exception required;” the Provider Services telephone number and the additional message of “Please Call Help Desk.” Upon review of the cardholder’s history, the Representative *may* be able to grant a one (1) time medical exception.

The cardholder’s prescriber will be sent notification of the denial or the of one (1) time medical exception. Prescribers seeking to have Qsymia ® reimbursed by PACE will be required to provide written documentation to support this request.

Questions should be directed to Provider Services at 1-800-835-4080.