

PACE/CRDP/SPBP

PROVIDER BULLETIN

May 16, 2011

Chain Provider Voids

The PACE processing system will be implementing a change effective October 1, 2011, that may impact chain providers.

Beginning October 1, although disallowed or voided claims will still be voided at the store level, if necessary the recoupment will be aggregated to encompass only one payment cycle. This will replace the current policy of continuing a negative balance at the individual chain's pharmacy until the recoupment is completed.

For example, XYZ Pharmacy Chain store #13 has 100 claims totaling \$5,000.00 disallowed on audit or voided by the store. Each of the 100 claims are voided and appear on the R/A dated June 3, 2011. XYZ Pharmacy #13's June 3, 2011, PACE payment is only \$2,000. The remaining \$3,000 will be recouped from the aggregated payment in the XYZ Pharmacy Chain's EFT transfer for the R/A dated June 3, 2011. The voids will be identified by pharmacy's NPI on the corresponding 835 as negative claims and will show that the total amount was recovered. The same scenario will occur with negative financial adjustments.

Chain providers having questions about this change should contact the Business Services Manager, Donald Smith at 717-651-6101.