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## **PROVIDER BULLETIN**

January 18, 2002

## **IMPORTANT CARDHOLDER INFORMATION**

- PACE Cardholders MUST pay the required \$6.00 copay for each prescription plus, in some cases, a "generic differential."
- PACENET Cardholders MUST pay either \$8.00 (generic medication) or \$15.00 (brand medication) plus, in some cases, a "generic differential" AFTER meeting their \$500.00 deductible.
- PACE mandates generic substitution whenever there is an A-rated therapeutic equivalent. Cardholders choosing <u>not</u> to accept the A-rated generic medication are responsible for the required copay <u>PLUS 70% of the average wholesale cost of the brand name drug</u> or the "generic differential." A medical exception to the mandatory generic substitution requirement *may* be granted in some cases.
- PACE claims are subject to drug utilization review (DUR) edits to ensure cardholder safety.
- PACE prescriptions may only be filled using medications supplied by manufacturers that signed a manufacturer's rebate agreement. Claims for products from a manufacturer not participating in this rebate program will deny. Cardholders should request from the pharmacist an equivalent product from a participating manufacturer to be able to use their PACE card.
- PACE cards may only be used in participating pharmacies within Pennsylvania.
- PACE prescriptions MAY NOT BE MAILED outside of Pennsylvania. If the cardholder <u>or</u> <u>anyone acting on the cardholder's behalf</u> uses the cardholder's PACE/PACENET card while the cardholder is in another state, the cardholder may be required to reimburse the Program for the prescription received.
- PACE does <u>NOT</u> provide for "VACATION" or emergency supplies.
- PACE is the payor of last resort. Cardholders must present any other insurance cards with their PACE/PACENET card. This other prescription coverage must be billed prior to submitting the claim to PACE/PACENET.
- PACE Pharmacists are only permitted to dispense a 30-day supply of medication or 100 capsules or tablets per prescription, whichever is less. Seventy-five percent (75%) of the medication must be used before the prescription can be refilled.