

PACE PROVIDER BULLETIN

April 7, 2000

Dispensing Date

Claims are to be submitted to PACE on the date they are dispensed.

All PACE providers, including those enrolled as Nursing Home Providers and providers servicing nursing homes, are advised the date the original claim is submitted to the Program is to be the date-of-service.

Although the Program permits claims to be accepted up to ninety (90) days from the date-of-service, all claims, as stipulated by the PACE Provider Agreement are to be submitted to PACE on-line, *prior to the dispensing of the prescription drug.* (Section I. O. of the Provider Agreement).

PROVIDERS FAILING TO FOLLOW THIS PROVISION OF THE PROVIDER AGREEMENT AND WHOSE CLAIM IS DENIED BY THE PROGRAM MAY NOT BILL THE CARDHOLDER FOR THE DENIED CLAIM.

PACE providers enrolled as Nursing Home Providers and those who service nursing homes whose internal billing or book keeping procedures misrepresent the date of processing as being the date-of-service are advised that this practice will no longer be acceptable on audit. **Effective with dates-of-service of June 1, 2000 and thereafter, PACE providers enrolled as Nursing Home Providers as well as those providers servicing nursing homes who submit claims with incorrect dates-of-service will have these claims disallowed.**

Providers may direct questions to Provider Services at:

1-800-835-4080